DEKALB COUNTY RESOURCE GUIDE

A Guide to Refugee-Friendly Resources

Refugees Organizing in Action Collaboration
A project of New American Pathways
September 2014

New American Pathways
A Note on this Guide

The DeKalb County Resource Guide: A Guide to Refugee-Friendly Resources (herein after referred to as the Guide) was created to share basic information about programs and services in DeKalb County that work with refugees. The programs and services are not all specifically designed to help refugees, but may still be useful. The Guide does not list all of the services available in DeKalb County and is not meant to be a comprehensive list. Listed information may not be up to date; always call and check with each service provider to verify details before using or referring their services.

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New American Pathways
HELPING REFUGEES AND GEORGIA THRIVE

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www.newamericanpathways.org
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1 | Car Services

OVERVIEW

All drivers are required to have a driver’s license from the Georgia Department of Driver’s Services (DDS). Three tests are required to get a license: a vision test, a written test on general road rules and signs, and a driving test with a DDS official.

Cars must be registered and titled within 7 days of purchase or 30 days of moving to Georgia. Registration proves taxes have been paid on the car and must be renewed every year on the owner’s birthday. The title proves ownership. Cars that are not registered and titled are illegal to drive and can result in fines or loss of license.

TYPES OF LICENSES

Class CP /Permit  
A license for people 15 – 18 years old that lets them practice driving only when an adult with a Class C license is riding in the front seat.

Class D /Intermediate License  
A license for people 16 – 18 years old who had a Permit that limits the hours the license holder can drive, who can ride in the car, and the number of people who can ride in the car.

Class C  
A license for people who are 18 years and older.

HOW TO GET A LICENSE

DDS REQUIRED DOCUMENTS

1-94
Social security number or ineligibility form (Form SSAL676)
Proof of identity
Examples: driver’s license, birth certificate, immigration photo ID, passport
2 Proofs of residency
Examples: a recent bank statement, utility bill, or paycheck stub; a signed lease; a DS-20 form
Cash, check, money order, debit card, or credit card
HOW TO GET A LICENSE CONTINUED

DRIVERS OVER 18 YEARS OLD: GETTING A CLASS C LICENSE

Step 1: Study for the written test.
Step 2: Go to DDS to take the vision, written, and sign tests. The written test is offered in Arabic, Chinese, French, German, Hindi, Japanese, Korean, Russian, Spanish, Turkish, and Vietnamese. The sign test must be taken in English.
   a. Bring all DDS required documents.
Step 3: Make an appointment with DDS to take the driving test for the next day.
   b. Bring all DDS required documents.
   c. Test takers must bring a safe, registered, and insured car.

DRIVERS UNDER 18 YEARS OLD: GETTING A PERMIT, CLASS D, AND CLASS C LICENSE

Step 1: Study for the written test.
Step 2: Go to DDS to take the vision, written, and sign tests for the Permit. The written test is offered in Arabic, Chinese, French, German, Hindi, Japanese, Korean, Russian, Spanish, Turkish, and Vietnamese. The sign test must be taken in English.
   a. Bring a signed and notarized Certificate of Attendance from school, a parent or guardian, his or her proof of identity, and all DDS required documents.
Step 3: Practice driving and take all the required driving courses for 1 year.
   a. Complete at least 40 hours of driving, including at least 6 hours at night.
   b. Take the Alcohol and Drug Awareness Program (ADAP) course in school or online.
   c. Take a driver’s education course in school or from a private company.
Step 4: Make an appointment for a Class D license driving test after holding a Permit for 1 year.
   a. Bring learner’s permit, ADAP card, driver’s education certificate, proof of 40 hours of driving, Certificate of Attendance from school, a parent or guardian, his or her proof of identity, and all DDS required documents.
   b. Test takers must bring a safe, registered, and insured car.
Step 5: Go to DDS and ask for a Class C license after turning 18 years old.
   a. Bring Class D license and all DDS required documents.
HOW TO INSURE AND REGISTER YOUR CAR

Step 1: Buy car insurance. It is REQUIRED in Georgia.
   a. There are many car insurance companies in Georgia. Spend time researching different companies and choose one that meets budget and coverage needs.
   b. The insurance company will send an insurance card that proves insurance. This card should be kept in the car.

<table>
<thead>
<tr>
<th>Respected Georgia Car Insurance Companies**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amica</td>
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<tr>
<td><a href="http://www.amica.com">www.amica.com</a></td>
</tr>
<tr>
<td>Geico</td>
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<tr>
<td><a href="http://www.geico.com">www.geico.com</a></td>
</tr>
<tr>
<td>Progressive</td>
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<tr>
<td><a href="http://www.progressive.com">www.progressive.com</a></td>
</tr>
<tr>
<td>Auto-Owner's Insurance</td>
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<tr>
<td><a href="http://www.auto-owners.com">www.auto-owners.com</a></td>
</tr>
<tr>
<td>Liberty Mutual</td>
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<tr>
<td><a href="http://www.libertymutual.com">www.libertymutual.com</a></td>
</tr>
<tr>
<td>State Farm</td>
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<tr>
<td><a href="http://www.statefarm.com">www.statefarm.com</a></td>
</tr>
<tr>
<td>Esurance</td>
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<tr>
<td><a href="http://www.esurance.com">www.esurance.com</a></td>
</tr>
</tbody>
</table>

** Based on reviews and JD Power and Associates ratings

Step 2: Get a vehicle inspection to show the car produces a safe level of emissions. This is required every year to maintain car registration.
   a. Inspections cost $10 to $20.
   b. A Certificate of Inspection (Form T-22B) will be provided. Keep this form because it is necessary to register the car.

State Approved Vehicle Inspection Stations
www.cleanairforce.com/map/search.php

Step 3: Register the car and transfer the title at Georgia Motor Vehicle Division (MVD).
   a. Download and fill out the Tag/Title Application (Form MV-1) at http://motor.etax.dor.ga.gov/motor/TitleSection/forms/pdf/MV_Tag_and_or_Title_Application_Form_MV1.pdf
   b. Bring driver’s license; insurance card; Certificate of Inspection; proof of residency (examples: lease or recent utility bill); proof of ownership (examples: dealer issued registration tag, previous owner’s title signed over); and cash, check, or money order to pay the fees.
   c. Registering and titling can be very expensive. The fees depend on the car and county of residence.
   d. Place the sticker on the license plate and the license plate on the car as soon as possible. If applicable, a new title will be mailed shortly and should be kept in a safe place at home.
DRIVING SERVICES

DDS DEKALB LOCATIONS

**DDS Website**
www.dds.ga.gov

**Decatur DDS**
2801 Candler Road, Suite 82, Decatur 30034
T-F: 7:30am-6:30pm, Sat: 7:30am-12pm

**Lithonia DDS**
8040 Rockbridge Road, Lithonia 30058
T-F: 7:30am-6:30pm, Sat: 7:30am-12pm

DDS SERVICES

**Alcohol and Drug Awareness Program**
*ADAP course schedule and online course information.*
www.dds.ga.gov/ADAP

**DDS Appointments**
*Call to make an appointment for driving tests.*
866-754-3687
M-F: 7am-5:15pm

**Driver’s Education Courses**
*List of state approved private driver’s education service providers.*

**Driving Rules Study Guide**
*Free study guide for the written test.*

**Driving Rules Practice Test**
*Free online practice test for the written test.*
www.dmv.org/ga-georgia/practice-tests/

**Information for Non-US Citizens**

MVD DEKALB LOCATIONS

**DeKalb Tag Office**
4380 Memorial Drive, Decatur 30032
404-298-4000
M-F: 8am-4:30pm

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**SEATBELTS AND CAR SEATS**

The U.S. has many laws to protect drivers and children. The following are essential:

- **Children 0 – 1 years old** must ride in a car seat that faces the back of the car until they are at least 1 year old AND at least 20 pounds.
- **Children 1 year old and 20 pounds to children 8 years old OR at least 4 feet, 9 inches tall** must ride in a car seat or booster seat that is appropriate for their height and weight.
- **Children under 8 years old are not allowed to ride in the front seat.**
- **Children 8 – 18 years old must wear a seatbelt.**
- **All adults, 18 years and older, must wear a seatbelt when riding in the front seat.**
- **The Fire Department can help find safe, affordable car seats. Call them at 404-546-4444.**
Citizenship Services

OVERVIEW

Naturalization is the process of becoming a U.S. citizen through U.S. Citizenship and Immigration Services (USCIS). Eligible applicants must be 18 years or older and have lived legally in the U.S. for 5 or more years. There are many benefits to becoming a citizen:

- All children under 18 years old will automatically become U.S. citizens
- Relatives living overseas will be given higher priority to legally immigrate to the U.S.
- Ability to travel with a U.S. passport and have the protection of the U.S. while overseas
- Eligible to vote in State and Federal elections
- Eligible for more student aid
- Eligible for more jobs

New U.S. citizens will be asked to renounce their allegiance to other countries and take an oath supporting the U.S. Constitution. All males 18 to 25 will be required to register with the selective service. Selective service is a U.S. system where males sign up with the military and will be asked to join only if the country faces a national crisis and institutes a draft. All male citizens sign up for the selective service when they turn 18.

BECOMING A U.S. CITIZEN

Step 1: File an Application for Naturalization (Form N-400).
   b. Mail to: USCIS
      P.O. Box 660060
      Dallas, TX 75266
   c. Send the appropriate fees via money order, personal check, or cashier's check.

Step 2: Get fingerprinted.
   a. USCIS will send a letter explaining where and when to go.
   b. Bring USCIS letter, Permanent Resident Card, and photo ID (examples: driver's license, passport, state issued ID).

Step 3: Go to the interview.
   a. USCIS will send a letter explaining where and when to go.
   b. Bring USCIS letter, Permanent Resident or Alien Registration Card, passport (even if it is expired), state issued photo ID, any re-entry permits, and any other documents the letter instructs.

Step 4: Take the English and Civics test at the interview.

Step 5: Take the Oath.
   a. Some USCIS offices will conduct the Oath the same day as the interview and test. If not, USCIS will send a letter explaining where and when to go.
CITIZENSHIP SERVICES

USCIS SERVICES

USCIS Website
www.uscis.gov

USCIS Georgia Field Office
Appointment required; common interview location.
2150 Parklake Drive NE, Atlanta 30345

Guide to Becoming a Citizen

Instructions for Application for Naturalization

Application for Naturalization (Form N-400)
www.uscis.gov/n-400

CITIZENSHIP TEST PREP SERVICES

Catholic Charities Atlanta
Provides USCIS approved citizenship test prep
classes.
2305 Parklake Drive NE, Building 9 Suite 150,
Atlanta 30345
678-222-3920
www.catholiccharitiesatlanta.org

Center for Pan Asian Community Services
(CPACS)
Provides Civics test preparation classes. Basic
English skills required.
3510 Shallowford Road NE, Atlanta 30341
770-936-0969
www.icpacs.org

DeKalb County Public Library
Occasionally offers free test preparation classes.
www.dekalblibrary.org

LINCS
Lists local USCIS approved test preparation and
ESL services.
www.literacydirectory.org

Lutheran Services of Georgia (LSG)
Provides small group classes to prepare for the
History and Civics portion of the exam.
Intermediate English skills required.
100 Edgewood Avenue, Suite 1800, Atlanta 30303
678-686-9625
www.lsga.org

New American Pathways
Provides Civics test preparation classes and
assistance filing citizenship paperwork.
Participants must have basic English reading,
writing, and speaking skills.
2300 Henderson Mill Road NE, Atlanta 30345
404-299-6217 or 404-622-2235
www.newamericanpathways.org
OVERVIEW
Public schools are free schools. Schools are organized into school districts. The school district can help families enroll their children, sign up for a free bus, and find programs like tutoring and free lunch.

SCHOOL ENROLLMENT
Georgia requires children go to school from their 6th birthday to their 16th birthday. Children 6 – 16 years old MUST be enrolled in and attend school. DeKalb County’s International Welcome Center enrolls international students. Call or visit them before the school year starts. They will ask for:

1. Copies, front and back, of the child and parents’ I-94
2. The child’s social security card, proof of application for a card, or social security waiver
3. Certificate of Vision, Hearing, and Dental Examination
4. Certificate of Immunization or immunization waiver
5. Proof of residence
   Examples: a gas, water, or electric bill; signed lease; signed mortgage agreement
6. The child’s transcripts and discipline records from previous schools (if applicable)
7. A completed Student Information Form, Home Language Survey, Interview Form, and Ethnicity Survey (available at International Welcome Center)
8. Proof of guardianship if not the child’s birth parent (Power of Attorney or contact the DeKalb County Probate Court at 404-371-2718)

TYPES OF PUBLIC SCHOOLS
- **Pre-Kindergarten (Pre-K):** Pre-K is for children who are 4 years old on or before September 1st. Pre-K is not required but helps children practice English and provides child care for working parents. For more information, see Youth Services on page 35.
- **Kindergarten:** Kindergarten is for children 5 years old on or before September 1st. Kindergarten is not required but helps children practice English, learn skills that he or she will need later in school, and provides child care for working parents.
- **Elementary School:** Elementary school is for kindergarten – 5th grade. Children are REQUIRED to enroll in elementary school for 1st grade when a child is 6 years old on or before September 1st.
- **Middle School:** Middle school is for grades 6th – 8th or when a child is 11 years old on or before September 1st. Middle school is REQUIRED.
- **High School:** High school is for grades 9th – 12th or for children 14 years old on or before September 1st. High school is REQUIRED until a child’s 16th birthday. Even though the last years of high school are not required, it is very important children graduate. Most jobs require a high school diploma and people who do not graduate high school cannot find good jobs in the U.S. Also, children must be in school to get their driver’s licenses.
AGING OUT

U.S. law says students who are 21 years old on or before September 1st can no longer attend public school, even if they have not graduated high school. Refugee teenagers are often placed in grades with younger students so they can meet all of the requirements for graduation. This places many refugee teenagers at high risk of aging out, or being required to stop school because of their age.

If a child is at risk of aging out or has already aged out, it is important for him or her to continue studying and earn a GED, which is the equivalent to a high school diploma. Remember, a high school diploma (or GED) is required for most jobs in the U.S. and for children to become self-sufficient.

EDUCATION SERVICES

DEKALB COUNTY PUBLIC SCHOOL SERVICES

DeKalb County School District
1701 Stone Mountain Industrial Boulevard, Stone Mountain 30083
678-676-1200
www.dekalb.k12.ga.us

International Welcome Center
Assists non-native English speakers enroll their children in school and access school services.
1701 Mountain Industrial Road, Stone Mountain 30083
678-676-6602
August-May: M-F 8:30am-2pm; July-August: appointment required

Free Lunch Application
Download this application (available in 34 languages) to apply for free school meals for children.
Return the form to the child’s school or mail it to School Nutrition Scanning Office, 5855 Memorial Drive, Stone Mountain GA 30083. This form must be filled out for EACH school-aged child in a family at the beginning of EVERY school year.

Transportation Office
Manages DeKalb County’s school buses.
www.dekalb.k12.ga.us/transportation
678-676-1333
M-F: 7:30am-4:30pm

GED SERVICES

Educate the USA
Provides a list of GED courses in DeKalb County.
http://educatetheusa.com/dekalb-county-ga-ged-classes/

Technical College System of Georgia
Provides information on the GED and a list of GED courses in DeKalb County.
https://tcsg.edu/ged.php
Emergency Services

OVERVIEW
There are many services that provide help during an emergency. It is safe to call any emergency service, and they will help immediately. All emergency services are open 24 hours a day.

CALLING 911
If you or someone with you is in immediate danger, it is important to call 911 to get help. When you call 911, you should:

1. Tell the dispatcher, or the person who answers the phone, your name, phone number of the phone you are using, and the address where you are at.
2. Explain the emergency. Give lots of details so the emergency service providers can be ready to help you as soon as they arrive.
3. Follow all the instructions the dispatcher gives you on the phone.
4. Never hang up the phone before the dispatcher tells you to.

If you cannot speak English, it is okay and you should still call 911! The dispatcher will get an interpreter to help you. DO NOT HANG UP THE PHONE! Speak slowly and clearly. Give your name, phone number, address, and what language you speak. Then wait patiently while the dispatcher finds an interpreter.

EMERGENCY SERVICES

Ambulance
Health emergencies.
911

Fire Department
Fire emergencies where there is or was a fire, even if the fire has already been put out.
911

Poison Control
Emergencies where you know or think someone came into contact with poison.
1-800-222-1222

Police Department
Safety emergencies.
911
5 | English Services

OVERVIEW
Citizens and residents of the U.S. have the right to understand what is going on around them. It is important for individuals and families to understand all the options for things like schools and health care so they can make the best decisions.

INTERPRETATION AND TRANSLATION
Interpreters interpret spoken words from one language to another and can help with meetings like doctor’s appointments or parent-teacher meetings. Always request an interpreter that speaks the language the person-in-need of interpreting knows best. Translators translate written documents from one language to another. Translators can help convert documents like resumes, school diplomas or transcripts, marriage certificates, and work experience into English. These services can be very expensive, so check with the person-in-need’s resettlement agency to identify the services they provide, first.

ENGLISH LANGUAGE CLASSES
Many colleges and universities offer English classes. Unfortunately, these classes can be very expensive and require a lot of time. There are also many organizations that offer cheap or free English lessons at different times of the day throughout the week.

ENGLISH SERVICES

INTERPRETATION AND TRANSLATION SERVICES
Atlanta Association of Interpreters and Translators
Lists local interpreters and translators.
www.aait.org
ENGLISH LEARNING SERVICES

**Briarlake Baptist Church**  
*Provides English classes for all refugees and immigrants.*  
3715 LaVista Road, Decatur 30033  
404-325-421  
www.briarlakechurch.org/696505.ihtml4

**Center for Pan Asian Community Services (CPACS)**  
*Provides beginner Literacy courses for Karen and Karenni.*  
3510 Shallowford Road NE, Atlanta 30341  
770-936-0969  
www.icpacs.org

**Clarkston Community Center**  
*Provides English classes for all refugee and immigrant adults.*  
3701 College Avenue, Clarkston 30021  
404-508-1050  
http://clarkstoncommunitycenter.org/programs/adult-programs/

**DeKalb County Public Library**  
*Provides English classes for all refugees and immigrants 18 years and older. Available at multiple branches.*  
404-370-8450 ext. 2240  
www.dekalblibrary.org

**DeKalb County School District ELL Program**  
*Provides free English classes to parents. Call to find out current locations.*  
1701 Stone Mountain Industrial Blvd, Stone Mountain 30083  
678-676-6602  
www.dekalb.k12.ga.us/english-language-learners

**Friends of Refugees**  
*The Mommy and Me Refugee Family Literacy Program is for women and their children 5 years or younger who have been in the U.S. 5 years or less. Includes English, parenting, and life skills classes.*  
3895 Church Street, Clarkston 30021  
404-323-0260  
http://friendsofrefugees.com/about-mommy-me/

**Georgia Piedmont Technical College**  
*Provides adult English classes and a list of Atlanta area English language classes.*  
Paul M. Starnes Center, 1085 Montreal Road, Clarkston 30021  
404-297-9522 ext. 2525

**International Rescue Committee (IRC)**  
*Provides ESOL, vocational ESOL, and women’s literacy for IRC clients. Provides Civics and advanced ESOL/GED courses for all refugees with high beginner/intermediate language skills.*  
2305 Parklake Drive, Suite 100, Atlanta 30345  
404-292-7731  
www.rescue.org

**Literacy Volunteers of Atlanta**  
*Provides English classes and tutoring to all refugees and immigrants. Provides classes in multiple locations.*  
246 Sycamore Street, Suite 110, Decatur 30030  
404-377-7323  
www.lvama.org

**New American Pathways**  
*The Family Literacy Program provides personalized in-home English tutoring to refugee women.*  
2300 Henderson Mill Road NE, Atlanta 30345  
404.299.6217 or 404.622.2235  
www.newamericanpathways.org

**Somali American Community Center (SACC)**  
*Provides periodic free English courses.*  
436 North Indian Creek Drive, Clarkston 30021  
404-296-1308  
www.somaliaccatl.org

**Teaching House**  
*Provides periodic free English classes.*  
1197 Peachtree Street NE, Atlanta 30361  
englishclasses@teachinghouse.com
6 | Family Violence Services

OVERVIEW

Family violence is when one partner in a relationship uses constant abusive methods to maintain power and control over another partner. This behavior is unacceptable in the U.S. because it has harmful effects on all family and community members such as physical injury, trauma, and even death. If you or someone you know is a victim of family violence, remember you are not alone and there are many organizations and people here ready to help at any time of the day.

TYPES OF FAMILY VIOLENCE

Physical  
Hitting, kicking, biting, pushing, choking, pulling hair, damaging property, driving dangerously, threatening or hurting you with knives or other weapons, preventing you from leaving or getting help, abandoning you in unfamiliar places

Emotional  
Name calling, intimidating, blackmailing, harassing, intentionally embarrassing you or hurting your feelings, blaming you for their abusive behavior, threatening you or those you care about (including pets), serially cheating on you, gaslighting (making you question your memory or sanity, ex: “Are you sure? You have a bad memory.”)

Sexual  
Forcing sex, forcing sexual dress, forcing the watching of pornography, criticizing sexual performance, forcing or preventing abortions, using weapons or objects to hurt you during sex, intentionally passing on sexually transmitted diseases (STDs)

Financial  
Forbidding or limiting work, forbidding school attendance, refusing to contribute to household finances, limiting your access to money, stealing money from you or those you care about, intentionally damaging your credit score

ESCAPING FAMILY VIOLENCE

Anyone can be a victim of family violence and it affects everyone regardless of age, race, gender, or economic status. Family violence victims can be husbands, wives, sons, daughters, mothers, fathers, brothers, sisters, grandmothers, grandfathers, girlfriends, boyfriends, etc. Many people who are victims of family violence blame themselves for what is happening. But nothing a victim says or does ever justifies being abused.

Some victims of family violence do not ask for help because they are ashamed, do not want to leave their family, or are afraid. Family violence service providers understand and can help anyone in a family violence situation find the best solution for his or her family.
FAMILY VIOLENCE SERVICES

Georgia State Domestic Violence Hotline
Call to get help finding services.
1-800-33-HAVEN (1-800-334-2836)
24 hours a day, 7 days a week

International Women’s House
Provides services (safe house, legal counsel, support groups, skills training, youth programs, public benefits assistance, immigrant paperwork assistance) specifically to refugee and immigrant women and children.
770-413-5557
http://internationalwomenshouse.org
24 hours a day, 7 days a week

National Domestic Violence Hotline
Call to get information about family violence or to get help finding services.  All phone calls/online chats are confidential. Provides services in over 170 languages.
1-800-799-SAFE (1-800-799-7233)
www.thehotline.org
24 hours a day, 7 days a week

Partnership Against Domestic Violence
Provides a safe house, skills training, youth programs, legal counsel, public benefits assistance, and support groups.
404-873-1766
http://padv.org/
24 hours a day, 7 days a week

Refugee Family Violence Prevention Project
Provides crisis intervention and follow up services for refugee and immigrant women.
404-844-5215

Tapestri
Helps navigate the U.S. legal system and find support services such as lawyers, safe housing, counseling, and clinics.
404-299-2185
www.tapestri.org

Women’s Resource Center to End Domestic Violence
Provides free services including a safe house, legal counsel, and support groups.
404-688-9436
www.wrcdv.org
24 hours a day, 7 days a week

Women Watch Afrika
Provides comprehensive counseling and crisis intervention services.
404-759-6419
24 hours a day, 7 days a week
Health Services

HEALTH INSURANCE
The Affordable Care Act requires each person to have health insurance. All Georgia residents must have health insurance or risk paying a fine. Acceptable health insurance includes:

- Medicare
- Medicaid
- The Children’s Health Insurance Program (CHIP)
- Any private insurance plan you already have
- Any plan purchased through Marketplace
- Any plan provided by an employer
- Any plan for active military or military veterans
- Any plan for Peace Corps members
- Any plan offered by universities beginning on or before December 21, 2014

Navigators are trained individuals who are unbiased and help individuals and families find the best plan. Navigators will help for FREE. **Do NOT work with a Navigator that charges money for their services or works with an insurance company.**

PRESCRIPTION ASSISTANCE

Prescription Assistance Plans help uninsured or underinsured individuals and families pay for their prescriptions. With a prescription assistance plan, prescriptions can be free or very cheap. Prescription assistance plans are NOT insurance plans, they only help pay for prescriptions.
**EMERGENCY CARE**

There are four options for a health emergency:

- **Call 911 for an ambulance** Call 911 if a life is in danger AND the individual cannot get to the emergency room. Ask for an ambulance.

- **The emergency room** An emergency room (ER) is a department in a hospital that treats life threatening or limb threatening illnesses and injuries. They are open 24 hours a day, 7 days a week. Appointments are NOT required. ERs are expensive and are a last resort. Ask to apply for financial assistance or a payment plan when at the ER.

- **An urgent care clinic** An urgent care clinic is not associated with a hospital and can treat non-life and non-limb threatening emergencies. Urgent care clinics will be open more often than primary doctors and are much cheaper than ERs. Appointments are NOT required. Always check the cost and accepted insurance plans with the clinic before using their services.

- **Primary doctors** Primary doctors provide ongoing care, are where a patient goes for undiagnosed symptoms, and can treat non-life and non-limb threatening emergencies. Primary doctors provide the most comprehensive care and are also usually the cheapest option. Only go to an urgent care clinic or emergency room if a life/limb is in danger OR if your primary doctor’s office is closed or too busy to see you.

<table>
<thead>
<tr>
<th>When to go to the ER:</th>
<th>When to go to an urgent care clinic or primary doctor:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persistent chest pain</td>
<td>Minor burns</td>
</tr>
<tr>
<td>A newborn baby with a fever</td>
<td>Bug or animal bites or stings</td>
</tr>
<tr>
<td>Altered mental status, such as difficulty speaking</td>
<td>Minor injuries, such as sprains</td>
</tr>
<tr>
<td>Deep cuts that require stitches</td>
<td>Ear infections</td>
</tr>
<tr>
<td>Broken bones</td>
<td>Allergic reactions</td>
</tr>
<tr>
<td>Head or eye injuries</td>
<td>Cold or flu symptoms</td>
</tr>
</tbody>
</table>

**HEALTH CLINICS**

Free and sliding scale clinics provide medical services to uninsured or underinsured low-income individuals and families. Cost depends on income and insurance level, so these clinics’ fees can vary and sometimes are even free.

Different clinics will ask for different documents so always ask what to bring when making the appointment. Most clinics will ask for:

1. **Photo ID**
   - Examples: driver’s license, immigration photo ID, other state-issued photo ID
2. **Proof of address**
   - Examples: most recent gas, water, electric or phone bill
3. **If you HAVE insurance: Insurance card**
4. **If you do NOT HAVE insurance: Proof of income from last 30 days**
   - Examples: most recent pay check, W2 form, unemployment eligibility sheet, current food stamp summary, student financial aid statement
HEALTH SERVICES

HEALTH INSURANCE SERVICES
HealthCare.Gov
Georgia’s website for health insurance information.
www.healthcare.gov

Find Local Navigators
Call or go online to find a list of local approved Navigators. Interpretation services available.
1-800-318-2596
https://localhelp.healthcare.gov/

PRESCRIPTION ASSISTANCE SERVICES
Georgia AIDS Drug Assistance Program
A Georgia Department of Health program to help individuals with HIV/AIDS get their prescriptions.
404-657-2700
www.pparx.org/supporters/ViewProgram.php?program_id=504

Partnership for Prescription Assistance
Helps individuals and families find prescription assistance programs.
1-888-477-2669
www.pparx.org

HALAL CLINICS
Al Farooq Mosque Masjid of Atlanta
442 14th Street NW, Atlanta 30318
404-874-7521 ext. 226
http://alfarooqmasjid.org/
Sundays 12pm-2pm; FREE

Masjid Omar Bin Abdul Aziz
955 Harbins Road, Lilburn 30047
770-279-8606
www.masjidomar.org

Majid Al-Momineen
837 N. Indian Creek Drive, Clarkston 30021
404-294-4058
www.masjidalmomineen.com

SPECIALTY HEALTH SERVICES
Atlanta Area School for the Deaf
School for deaf children.
890 North Indian Creek Drive, Clarkston 30021
404-296-7101
www.aasdweb.com

Center for the Visually Impaired
Provides trainings and clinics for blind individuals.
739 West Peachtree Street NW, Atlanta 30308
404-875-9011
www.cviga.org

Friends of Refugees: Embrace Program
Provides education and support services to pregnant refugee and immigrant women.
PO Box 548, Clarkston 30021
404-292-8818
http://friendsofrefugees.com/

Lutheran Services of Georgia: FACES Program
Provides housing, employment, and care services to those with disabilities.
100 Edgewood Ave, Suite 1800, Atlanta 30303
404-875-0201 or 800-351-2066
www.lsga.org

Refugee Family Assistance Program
Provides education and support services to families with autistic children.
5405 Memorial Dr, Suite 1A, Stone Mountain 30083
404-296-8743
http://refugeefamilyassistanceprogram.org/
EMERGENCY ROOM SERVICES

Atlanta Medical Center
303 Parkway Drive NE, Atlanta 30312
404-265-4136
www.atlantamedcenter.com

Children’s at Egleston
For children only.
1405 Clifton Road NE, Atlanta 30322
404-785-6400
www.choa.org

Children’s at Hugh Spalding
For children only.
35 Jesse Hill Jr. Drive SE, Atlanta 30303
404-785-9650
www.choa.org

Children’s at Scottish Rite
For children only.
1001 Johnson Ferry Road NE, Atlanta 30342
404-785-2273
www.choa.org

Emory University Hospital
1364 Clifton Road, Atlanta 30320
404-712-7100
www.emoryhealthcare.org

Grady Memorial Hospital
80 Jesse Hill Jr Drive SE, Atlanta 30303
404-616-6200
www.gradyhealth.org

URGENT CARE AND ALTERNATIVE CLINICS

Minute Clinic
Inside CVS.
2738 N Decatur Road, Decatur 30033
866-389-2727
www.minutedclinic.com
M-F: 8:30am-7:30pm, Sat: 9am-5:30pm,
Sun: 10am-5:30pm

Physician’s Immediate Med
1834 Clairmont Road, Decatur 30033
404-634-4443
www.physiciansimmediatemed.com

Walgreens Healthcare Clinic
5321 Memorial Drive, Stone Mountain 30083
404-508-7166
M,T,F: 8am-7:30pm, W&R: 8am-5:30pm,
Sat & Sun: 9:30am-5pm

Well Street Urgent Care
882 Ponce De Leon Ave NE, Atlanta 30306
770-809-3034
www.wellstreet.com
8am-8pm every day
<table>
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<tr>
<th>Services/Providers</th>
<th>Hours</th>
<th>Adult Primary Care</th>
<th>Child Primary Care</th>
<th>Women/ Pregnancy/Family Planning</th>
<th>Ear/Nose/Throat</th>
<th>Eyes</th>
<th>Teeth</th>
<th>Mental Health</th>
<th>Diabetes</th>
<th>School Screening</th>
<th>Immunizations/Shots</th>
<th>Pharmacy</th>
<th>Other</th>
<th>Notes</th>
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</thead>
</table>
| Ben Massell Dental Clinic  
700 14th Street NW, Atlanta 30318  
404-881-1858  
[www.benmasselldentalclinic.org](http://www.benmasselldentalclinic.org) | | X | X | | | | | | | | | | | Free  
Call to check eligibility & make an appointment |
| Center for Black Women's Wellness  
477 Windsor Street SW, Suite 309  
Atlanta 30312  
404-688-9202 ext. 110  
[www.cbww.org/wellness-program.html](http://www.cbww.org/wellness-program.html) | M-F: 9am-5pm  
1st and 3rd Sat: 10am-2pm (walk-in only) | | | | | | | | | | | | HIV/AIDS, STDs, Chronic disease management  
Currently do not accept insurance; call to make an appointment and apply for aid. Men accepted |
| Center for Pan Asian Community Services  
3510 Shallowford Road NE, Atlanta 30341  
770-936-0969  
[www.icpacs.org/services/health.php](http://www.icpacs.org/services/health.php) | M:7:30am-8pm  
T-R: 7:30am-4pm  
F:7:30am-12pm | | | | | | | | | | | | Heart, Lungs, Feet, Bones, Blood, Stomach  
Open some Wed nights and Saturdays; call to check |
| Children's at Egleston  
1405 Clifton Road NE, Atlanta 30329  
404-785-6000 [www.choa.org/egleston](http://www.choa.org/egleston) | | | | | | | | | | | | Full hospital specializing in children  
Must apply for sliding scale fees |
| Good Samaritan Health Center  
1015 Donald Lee Hollowell Pkwy, Atlanta 30318  
404-523-6571  
[www.goodsamatlanta.org](http://www.goodsamatlanta.org) | | | | | | | | | | | | | |
| Georgia Lions Lighthouse Foundation  
5582 Peachtree Road, Atlanta 30341  
800-718-7483  
[www.lionslighthouse.org](http://www.lionslighthouse.org) | | | | | | | | | | | | Hearing, Hearing Aids |
| Grady Memorial Hospital  
80 Jesse Hill Jr. Drive SE, Atlanta 30303  
404-616-1000  
[www.gradyhealth.org](http://www.gradyhealth.org) | 24 hours day, 7 days a week | | | | | | | | | | | | Heart, Asthma, Burns, Cancer, Surgery  
Must attend counseling to receive sliding scale fees |
| North DeKalb Health Center  
3807 Clairmont Road NE, Chamblee 30341  
770-454-1144  
[www.dekalbhealth.net](http://www.dekalbhealth.net) | | | | | | | | | | | | Travel |
<table>
<thead>
<tr>
<th>Service Providers</th>
<th>Hours</th>
<th>Adult Primary Care</th>
<th>Child Primary Care</th>
<th>Women/Pregnancy/Family Planning</th>
<th>Ear/Nose/Throat</th>
<th>Eyes</th>
<th>Teeth</th>
<th>Mental Health</th>
<th>Diabetes</th>
<th>School Screening</th>
<th>Immunizations/Shots</th>
<th>Pharmacy</th>
<th>Other</th>
<th>Notes</th>
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<td>Oakhurst Medical Center</td>
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<tr>
<td>1760 Candler Road, Decatur 30032</td>
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<td>404-286-2215 <a href="http://oakmed.org/">http://oakmed.org/</a></td>
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<td>Oakhurst Medical Center</td>
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<td>Feet Have interpreters</td>
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<td>5582 Memorial Drive, Stone Mountain 30083</td>
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<td>404-298-8998 <a href="http://oakmed.org/">http://oakmed.org/</a></td>
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<td>Physician's Care Clinic</td>
<td>W &amp; R: 6pm-8:30pm</td>
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<td>Testing Free Call to check eligibility and make an appointment</td>
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<tr>
<td>404-501-7960 <a href="http://www.physicianscareclinic.org">www.physicianscareclinic.org</a></td>
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<td>Richardson Health Center</td>
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<td>HIV/AIDS, STDs, Travel</td>
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<td>445 Winn Way, Decatur 30030</td>
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<td>404-294-3700 <a href="http://www.dekalbhealth.net">www.dekalbhealth.net</a></td>
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<td>Southside Medical Center</td>
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<td>Bones, Feet, Heart, Surgery</td>
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<td>1046 Ridge Avenue SW, Atlanta 30315</td>
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<td>404-688-1350 <a href="http://www.southsidemedical.net">www.southsidemedical.net</a></td>
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<tr>
<td>St. Joseph's Mercy Care Services</td>
<td>M-R: 7am-5pm; F: 7am-1pm (medical); 7am-5pm (dental)</td>
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<td>HIV/AIDS, STDs, Surgery, Asthma, Walk ins ok M, W, and F only School screenings at City of Refuge only</td>
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<tr>
<td>424 Decatur Street, Atlanta 30312</td>
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<td>678-843-8600 <a href="http://www.mercycareservices.org">www.mercycareservices.org</a></td>
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<tr>
<td>T.O. Vinson Center/DeKalb Central Health Center</td>
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<td>STDs, Travel Free interpreters</td>
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<td>404-294-3762 <a href="http://www.dekalbhealth.net">www.dekalbhealth.net</a></td>
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<td>West End Medical Center</td>
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<td>Internal, Asthma, Heart, Testing Spanish and French interpreters</td>
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<tr>
<td>860 York Avenue SW, Atlanta 30310</td>
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<tr>
<td>404-752-1400 <a href="http://www.wemc.org">www.wemc.org</a></td>
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**HEALTH SERVICES BY INSURANCE PROVIDER**

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<tr>
<th>SERVICE PROVIDER</th>
<th>UNINSURED ONLY</th>
<th>UNINSURED NO ASSISTANCE</th>
<th>MEDICAID†</th>
<th>MEDICARE</th>
<th>PEACHCARE</th>
<th>PRIVATE</th>
<th>NO INSURANCE REQUIRED</th>
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<td>Atlanta Area School for the Deaf</td>
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<td>Ben Massell Dental Clinic</td>
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<td>Center for Black Women’s Wellness</td>
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<td>Center for Pan Asian Community Services</td>
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<td>Center for the Visually Impaired</td>
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<td>Minute Clinic</td>
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<td>North DeKalb Health Center</td>
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<td>Physician's Care Clinic</td>
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<td>Well Street Urgent Care</td>
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<td>West End Medical Center</td>
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</tbody>
</table>

†Most services that accept Medicaid only accept Georgia Medicaid and will not bill out-of-state Medicaid plans.

Patients may request a receipt and apply for a refund on their own.
Housing Services

PROPERTY INSURANCE

Property insurance protects things from basic damage. Renter’s insurance is for individuals and families renting a home or apartment and covers personal things from damages related to common weather (examples: wind, rain), structural damage to the building (examples: fire, flood), and theft. Homeowner’s insurance is for individuals and families who own their own home and protects both the home and personal things from damages.

Different insurance policies cover different types of damage and some things, like tornado or earthquake damage, may have to be purchased through separate insurance policies. Georgia does not require property insurance, but some apartment complexes and mortgage companies may require it.

<table>
<thead>
<tr>
<th>Respected Georgia Property Insurance Companies**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amica</td>
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<tr>
<td><a href="http://www.amica.com">www.amica.com</a></td>
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<tr>
<td>Nationwide</td>
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<td><a href="http://www.nationwide.com">www.nationwide.com</a></td>
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<tr>
<td>State Farm</td>
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<td><a href="http://www.statefarm.com">www.statefarm.com</a></td>
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<tr>
<td>Encompass</td>
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<tr>
<td><a href="http://www.encompassinsurance.com">www.encompassinsurance.com</a></td>
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<tr>
<td>Progressive</td>
</tr>
<tr>
<td><a href="http://www.progressive.com">www.progressive.com</a></td>
</tr>
<tr>
<td>** Based on JD Power and Associates ratings</td>
</tr>
</tbody>
</table>

PUBLIC HOUSING

Public housing, or low-cost, government-supported housing, was started to provide low-income families safe, clean, low-cost housing. Public housing can be apartments or houses. There are many organizations that specialize in managing public housing and can help locate public housing in the area.

BILL PAY

There are many organizations that can help pay or lower monthly bills for housing (rent or mortgage), energy, food, and transportation. Each program has different eligibility requirements and offers different services. Contact the service provider to learn about their services and eligibility requirements.
HOUSING SERVICES

PUBLIC AND LOW-COST HOUSING SERVICES

Atlanta Housing Authority
*Manages low-cost apartment complexes.*
230 John Wesley Dobbs Avenue NE, Atlanta 30303
404-892-4700
www.atlantahousing.org

DeKalb County Housing Authority
*Manages low-cost apartment complexes and houses.*
750 Commerce Drive, Suite 201, Decatur 30030
404-270-2500
www.dekalbhousing.org

Habitat for Humanity
*A non-profit that helps low income families build, own, and repair their own houses.*
Atlanta: 404-223-5180
Stone Mountain: 770-931-8080
www.habitat.org

Initiative for Affordable Housing
*Provides low-cost housing options including apartments and houses.*
1434 Scott Boulevard, Suite 200, Decatur 30030
404-299-9979
www.affordablehousingatl.org

Salvation Army
*Manages William Booth Towers, a low-cost apartment complex for the elderly and disabled.*
1125 Ponce De Leon Avenue NE, Atlanta 30306
404-875-7495
http://salvationarmyatlanta.org/
BILL PAY SERVICES

**Decatur Area Emergency Assistance Ministry**
*Provides gas, electric, water, and prescription bill assistance. Must make an appointment to apply.*
Holy Trinity Episcopal Church, 515 E Ponce de Leon Avenue, Decatur 30030
404-373-2300
http://deamdecatur.org/
M and R: 11am

**DeKalb County Housing Authority**
*Provides assistance with the Housing Choice Voucher Program, a federal program that provides vouchers to help individuals and families pay for a house, townhouse, or apartment.*
750 Commerce Drive, Suite 201, Decatur 30030
404-270-2500
www.dekalbhousing.org

**Partnership for Community Action**
*Provides energy bill assistance.*
815 Park North Boulevard, Clarkston 30021
404-537-4300
www.pcaction.org

**Salvation Army**
*Provides housing and energy bill assistance.*
3500 Sherrydale Lane, Decatur 30032; 404-486-2714
2090 North Druid Hills Road, Atlanta 30329; 404-486-2800
http://salvationarmyatlanta.org/

**Somali American Community Center (SACC)**
*Provides assistance with applications for energy assistance.*
436-D N Indian Creek Drive, Clarkston 30021
404-296-1308
http://www.somaliaccatl.org/

**St. Vincent de Paul**
*Provides housing, energy, medical, food, legal, transportation, and burial bill assistance.*
2050-C Chamblee Tucker Road, Atlanta 30341
678-892-6163
www.svdpatl.org

**United Way**
*Provides housing, energy, and food bill assistance.*
100 Edgewood Avenue NE, Atlanta 30303
404-527-7200
www.unitedwayatlanta.org

**Urban League of Greater Atlanta**
*Provides workshops on how to buy a home, assistance with negotiating mortgages, and housing bill assistance.*
229 Peachtree Street NE, Suite 300, Atlanta 30303
404-659-1150
http://ulgatl.org/
9 | Legal Services

OVERVIEW

Lawyers are trained and licensed to give legal advice. Attorneys are trained and licensed to give legal advice and represent clients in court. Everyone has a right to legal advice and representation in the U.S.

GENERAL LEGAL SERVICES

While lawyers and attorneys can sometimes be expensive, for some problems it is best to spend the money on their services. Only hire lawyers and attorneys who are licensed. The American Bar Association and the Atlanta Bar Association provide lists of licensed lawyers and attorneys.

IMMIGRATION LEGAL SERVICES

Individuals may file their own immigration forms with USCIS. They may also have someone read/interpret the questions aloud and write down their answers. However, any help beyond this MUST come from a licensed attorney or a Board of Immigration Appeals (BIA) accredited representative. No other individual is qualified to provide assistance with USCIS paperwork, including tax preparers and notaries. If an individual needs help with translation, he or she MUST go to a certified translator.

COMMON IMMIGRATION SCAMS

Telephone Scams People posing as USCIS officials may call and ask for identifying information, claim there is a problem with the application, and ask for the money to fix it. USCIS officials will NEVER call and ask for money over the phone!

Local Businesses Some businesses claim they can file USCIS paperwork, perhaps even faster than USCIS. Only USCIS and licensed lawyers/attorneys/representatives can legally claim knowledge of the USCIS process and file paperwork!

Dot-com Websites Websites that end in “.com” claim to be affiliated with USCIS and charge for forms. USCIS has its own website and forms are FREE!

Visa Lottery Once a year the Department of State (DOS) has a visa lottery called the DV Lottery. People and websites posing as DOS may claim (often through email) they can help with lottery applications or that you won. The only way to apply for the lottery is through the official government process and the DOS never sends applicants emails!

INS People and websites claim to be affiliated with Immigration and Naturalization Services (INS) and try to assist with USCIS paperwork. INS closed in 2003 and no longer exists! All official contact will be from USCIS!

If you receive a scam phone call, email, or are approached in person, say “No thank you.” If you think something might be a scam, contact USCIS to check before sharing any personal information.
When to consider hiring a general lawyer or attorney:

- You were in an accident and are hurt or hurt someone else
- You are a citizen and being investigated for a crime
- You need to understand your immigration legal options
- You are encountering delays with the USCIS process
- You are getting a divorce

When to consider hiring an immigration lawyer or attorney:

- You are not a citizen and are being investigated for a crime
- You need advice on which USCIS forms to fill out
OVERVIEW
There are a variety of non-profits that specifically work with refugees. The following list is NOT comprehensive.

REFUGEE-SPECIFIC SERVICES

**Center for Pan Asian Community Services (CPACS)**
*Advocacy, citizenship services, English services, family violence services, health services, housing services, parenting services, senior citizen services, short term assistance services, youth services*
3510 Shallowford Road NE, Atlanta 30341
770-936-0969
www.icpacs.org

**Clarkston Community Center**
*Education services, recreational services, senior citizen services, short term assistance services, youth services*
3701 College Avenue, Clarkston 30021
404-508-1050
http://clarkstoncommunitycenter.org/

**Georgia Refugee Community**
*A website sponsored by Georgia Coalition of Refugee Stakeholders that lists organizations, services, events, etc. in the refugee community.*
http://garefugees.wordpress.com/

**Global Village Project (GVP)**
*Education services*
205 Sycamore Street, Decatur 30030
404-371-0107
http://globalvillageproject.org/

**International Rescue Committee (IRC)**
*Citizenship services, employment services, English and computer services, legal services, resettlement/case management services, youth services*
2305 Parklake Drive, Suite 100, Atlanta 30345
404-292-7731
www.rescue.org

**Friends of Refugees**
*Café Clarkston (low-cost computer lab), employment services, English services, health services (pregnancy support), Jolly Avenue Community Garden, short term assistance services, youth services*
P.O. Box 548, Clarkston 30021
404-292-8818
http://friendsofrefugees.com/
REFUGEE-SPECIFIC SERVICES CONTINUED

**Lutheran Services of Georgia (LSG)**
*Citizenship services, employment services, health services (disabled), immigration services, Matching Grant, resettlement/case management services, youth services*
100 Edgewood Ave, Suite 1800, Atlanta 30303
404-875-0201
www.lsga.org

**New American Pathways**
*Citizenship services, community organizing, employment services, English services, immigration services, Match Grant, parenting services, resettlement/case management services, youth services*
2300 Henderson Mill Road NE, Atlanta 30345
404-299-6217 or 404-622-2235
www.newamericanpathways.org

**Refugee Family Assistance Program**
*Health services (refugee children with disabilities), housing services, parenting services*
5405 Memorial Drive, Suite 1A, Stone Mountain 30083
404-296-8743
http://refugeefamilyassistanceprogram.org/

**Refugee Women’s Network (RWN)**
*Case management, life skills, microfinancing services*
1431 McLendon Drive, Decatur 30033
404-437-7767
www.riwon.org

**Somali American Community Center (SACC)**
*Case management, English services, youth services*
436 North Indian Creek Drive, Clarkston 30021
404-296-1308
www.somaliaccatl.org

**Women Watch Afrika**
*Employment services, family violence services, health services, housing services, parenting services, youth services*
PO Box 208, Avondale Estates 30002
404-759-6419

**World Relief**
*Employment services, immigration services, resettlement/case management services*
655 Village Square Drive, Stone Mountain 20083
404-294-4352
http://worldreliefatlanta.org/
Short Term Assistance Services

OVERVIEW

Short term assistance includes a variety of social services provided by the government, non-profits, churches, and other community organizations to individuals and families who need extra help. These services should only be used while getting settled in the U.S. and in emergencies, such as the loss of a job. These services are temporary and are not long term solutions.

SHORT TERM ASSISTANCE SERVICES

GOVERNMENT ASSISTANCE SERVICES

Georgia Supplemental Nutrition Assistance Program (SNAP)
Provides monthly food assistance to families with low incomes.
1-877-423-4746
http://dfcs.dhs.georgia.gov/food-stamps

Summer Food Service Program (SFSP)
Provides children under 18 years old with free lunch during the summer.
855-550-7377

Temporary Assistance for Needy Families (TANF)
Provides monthly cash assistance to working families with children younger than 18 years old.
1-877-423-4746
http://dfcs.dhs.georgia.gov/temporary-assistance-needy-families

Women, Infants, and Children (WIC)
Provides a food program for women and children under 5 years old who are at risk of malnutrition.
61 Forsyth Street SW, Room 8T36, Atlanta 30303
1-800-228-9173
COMMUNITY ASSISTANCE SERVICES

Child Restoration Network
Provides mentoring, school supplies, career training, and school scholarships to homeless women and children.
11285 Elkins Road, Suite C-4, Roswell 30076
770-649-7117
http://childrn.org/

Decatur Area Emergency Assistance Ministry
Provides free clothing, food, and health supplies. Must apply in person for services.
Holy Trinity Episcopal Church, 515 E. Ponce de Leon Avenue, Decatur 30030
404-373-2300
http://deamdecatur.org/
M-F: 9am-11:30am

Furniture Bank Atlanta
Provides free furniture. Case workers must call to make an appointment.
908 Murphy Avenue, Atlanta 30310
404-355-8530
www.furniturebankatlanta.org

Initiative for Affordable Housing
Provides housing and support services to homeless individuals and families for up to 2 years.
1434 Scott Boulevard, Suite 200, Decatur 30030
404-299-9979
www.affordablehousingatl.org

Salvation Army
Provides emergency, short term housing and donations of food, clothing, furniture, school supplies, and money to individuals and families who are homeless or in a financial emergency.
3500 Sherrydale Lane, Decatur 30032; 404-486-2714
2090 North Druid Hills Road, Atlanta 30329; 404-486-2800
http://salvationarmyatlanta.org

St. Vincent de Paul
Provides temporary housing to women and their children and emergency food services.
2050-C Chamblee Tucker Road, Atlanta 30341
678-892-6160
www.svdpatl.org

United Way Hotline
Call to get help finding services in your area. All calls are confidential. Provides services in 140 languages.
211
24 hours a day, 7 days a week
OVERVIEW

Taxes are fees paid to the government to pay for things like roads, schools, the military, and social services like Medicaid and SNAP. The amount of taxes an individual pays is based on income and family size. The Internal Revenue Service (IRS) collects taxes for the nation and The Georgia Department of Revenue collects taxes for the state.

Taxes are due every year on April 15th. It is important that tax returns are filled out on time and correctly to avoid paying the wrong amount of taxes or penalties. Reputable organizations, like the IRS, offer free help.

COMMON TAX SCAMS

Telephone  People pretending to be the IRS or other government officials, like the police, call and claim you owe the IRS money or are owed a refund. These people can make their phone numbers imitate the IRS phone number and may bully you and tell you that you will be fined or arrested for not complying. The IRS will not call and threaten you! If you receive a phone call from the IRS, politely hang up and call the IRS at 1-800-829-1040.

Phishing  These are emails and websites that look real but are fake. They ask for personal information, like Social Security or Alien Identification numbers, and use it to steal identities. The IRS and Georgia Department of Revenue will not send emails, texts, or social media messages! Do not respond to tax emails from anyone and do not use websites you do not know and trust. If you receive one of these emails, report it by forwarding it to the IRS at phishing@irs.gov.

Free Money Promises  People pose as tax preparers and claim they can help get higher tax refunds. These people may (1) charge high fees, (2) steal identities, (3) file false claims using your name, (4) not give you a copy of your tax return, or (5) take all of your refund. Honest tax preparers will put their Identification Number on your tax return and will not make promises to get you a lot of money! Only use tax preparers that you trust.

False Claims  People pose as tax preparers and suggest filing false information on tax returns to get more money or benefits or to avoid paying taxes or losing benefits. Honest tax preparers will ask for proof of income and exemptions and will never suggest you lie on your tax return! You are legally responsible for your tax return, even if someone else helps you fill it out, and can face fines and jail for intentionally lying.
TAX SERVICES

**AARP Tax Aide**
*An AARP program that provides free tax preparation for low and moderate income individuals and families. Go to the website to find a local Tax Aide location.*
www.aarp.org/applications/VMISLocator/searchTaxAideLocations.action

**Georgia Department of Revenue Website**
https://etax.dor.ga.gov/

**IRS Website**
*Provides services in English, Spanish, Chinese, Korean, Vietnamese, and Russian.*
http://www.irs.gov/

**IRS Volunteer Income Tax Assistance (VITA)**
*An IRS program that provides free tax preparation by qualified volunteers for individuals and families earning $52,000 per year or less. Go to the website or call the phone number to find a local VITA location.*
1-800-906-9887
http://irs.treasury.gov/freetaxprep/

**IRS Tax Counseling for the Elderly (TCE)**
*An IRS program that provides free tax preparation for individuals who are 60 years and older by qualified volunteers who specialize in the unique tax needs of the elderly. Go to the website or call the phone number to find a local TCE location.*
1-888-227-7669
13 | Youth Services

PRE-K AND DAYCARE SERVICES

There are many child-care options for children that are younger than 5 years old. The purpose of daycare is to supervise children. Some daycare programs may also offer academic help or enrichment activities. Many daycare programs serve children from 6 weeks to 12 years old and have extended hours that match parents’ work schedules. Pre-Kindergarten (Pre-K) is designed to prepare children to start elementary school and provides academic help and enrichment activities. Many Pre-K programs serve children who are 4 years old on or before September 1st and have regular elementary school hours. There are three types of Pre-K programs:

<table>
<thead>
<tr>
<th>Type</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private</td>
<td>Private Pre-K programs are not affiliated with the government and may be located in their own school building or in someone’s home. They are required to meet certain standards but may design their own curriculum. Some private Pre-Ks have extended hours.</td>
</tr>
<tr>
<td>Bright from the Start</td>
<td>Bright from the Start Pre-K programs are paid for by the State of Georgia and follow Georgia’s standards and curriculum. These Pre-K programs may be located in their own school building, in someone’s home, or in public schools.</td>
</tr>
<tr>
<td>Head Start</td>
<td>Head Start Pre-K programs are paid for by the federal government and follow federal standards and curriculum. These Pre-K programs may be located in their own school building, in someone’s home, or in public schools.</td>
</tr>
</tbody>
</table>

Daycare and Pre-K can be very expensive. Some programs, like Bright from the Start and Head Start, are free or provide financial assistance. Because there are more children than there are free Pre-Ks, it is important that children are registered as early as possible AND register at more than one Pre-K.

AFTER-SCHOOL SERVICES

Many organizations offer after-school programs that will help children with homework, build English language and literacy skills, provide enrichment activities, and provide additional supervision for children whose parents work. Some programs are free or offer financial assistance. Contact the child’s school or resettlement agency to learn about local programs.

SUMMER SERVICES

Some organizations offer summer camps that provide academic help, build English language and literacy skills, and provide a variety of enrichment activities like swimming lessons and fieldtrips. Some programs are free or offer assistance. Contact the child’s school or resettlement agency to learn about local programs.
YOUTH SERVICES

ENGLISH SERVICES

Friends of Refugees
The Mommy and Me Refugee Family Literacy Program is for women and their children 5 years or younger who have been in the U.S. 5 years or less. Includes English, parenting, and life skills classes.
3895 Church Street, Clarkston 30021
404-323-0260
http://friendsofrefugees.com/about-mommy-me/
$10 per month

PRE-K AND DAYCARE SERVICES

DeKalb County Public Pre-Ks
Provides free Pre-K classes in elementary schools. Go to the local elementary school to enroll.
1701 Mountain Industrial Boulevard, Stone Mountain 30083
678-676-0379
www.dekalb.k12.ga.us/prekindergarten-program

Head Start and Early Head Start
Head Start programs provide intensive assistance to families and their young children. Head Start serves families with children in Pre-K and Early Head Start serves families with children from birth through Pre-K.
http://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices

Jolly Elementary
Provides a refugee-friendly Pre-K class beginning Fall 2014.
1070 Otello Avenue, Clarkston 30021
687-676-1200
http://www.jollyes.dekalb.k12.ga.us/

Partnership for Community Action
Provides Head Start and Early Head Start. Visit their website to see their locations.
815 Park North Boulevard, Clarkston 30021
404-537-4300
www.pcaction.org/viewcontent.php?pid=50&id=

Scottdale Child Development Center
Provides early child care (6 weeks to 3 years) and Bright from the Start and Head Start Pre-K programs.
479 Warren Avenue, Scottdale 30079
404-294-8362
http://scottdale.org/

Sheltering Arms Early Education and Family Center
Provides affordable child care to children 6 weeks to 5 years old.
350 East Lake Boulevard, Atlanta 30317
404-373-6430
www.shelteringarmsforkids.com

YMCA
Provides Pre-K and Head Start programs. Go to the website for local locations.
www.ymcaatlanta.org/preschool
AFTER-SCHOOL SERVICES

Center for Pan Asian Community Services (CPACS)
Offers homework help, life skills, and tutoring for low-income students at their office (elementary, middle, and high school students), Clarkston Community Center (high), Indian Creek Elementary (elementary), Marquis Parc Apartments (elementary, middle, and high), Live Oak Plaza (elementary), Woodgate Apartments (elementary), and Holy Spirit Catholic Center (elementary and middle).
3510 Shallowford Road NE, Chamblee 30341
770-936-0969
www.icpacs.org

Clarkston Community Center
Provides open play soccer and other sports on Fridays, violence prevention meetings for teens, and an after school program for elementary school students that provides homework help and enrichment activities.
3701 College Avenue, Clarkston 30021
404-508-1050
www.clarkstoncommunitycenter.org

Friends of Refugees
Provides homework help at Kristopher Woods Apartments (elementary, middle, and high school students) and Clarkston Oaks Apartments (elementary and middle) for residents.
P.O. Box 548, Clarkston 30021
404-292-8818
http://friendsofrefugees.com/

International Community School (ICS)
Provides homework help and enrichment activities such as soccer, tennis, swimming, dance, origami, and chess for ICS students.
2418 Wood Trail Lane, Decatur 30033
404-499-8969
www.icsgeorgia.org

International Rescue Committee (IRC)
Provides homework help, community engagement, and assistance with post-secondary applications for Clarkston High School students.
2305 Parklake Drive, Suite 100, Atlanta 30345
404-292-7731
www.rescue.org

Lutheran Services of Georgia (LSG)
Provides homework help and enrichment activities for refugee and immigrant students at Clarkston High and Indian Creek Elementary.
100 Edgewood Avenue, Suite 1800, Atlanta 30303
404-875-0201 or 800-351-2066
www.lsga.org
AFTER SCHOOL SERVICES CONTINUED

New American Pathways
*Provides homework help and enrichment activities for refugee and immigrant students attending McLendon and Jolly Elementaries, International Student Center, and Druid Hills and Freedom Middle Schools.*
2300 Henderson Mill Road NE, Atlanta 30345
404-299-6217 or 404-622-2235
www.newamericanpathways.org

Soccer in the Streets
*Provides elementary, middle, and high school students weekly soccer trainings at or near their schools.*
250 Auburn Avenue, Suite 601, Atlanta 30303
1-888-436-5833
www.soccerstreets.org

Somali American Community Center (SACC)
*Provides homework help and enrichment activities for kindergarten – 5th grade students.*
436-D N. Indian Creek Drive, Clarkston 30021
404-296-1308
http://www.somaliaccatl.org/

YMCA
*Provides homework help and enrichment activities both in schools and at YMCA sites. Financial assistance available. Go to the website and find your child’s school for YMCA programs and contact information.*
www.ymcaatlanta.org/afterschool
SUMMER SERVICES

Center for Pan Asian Community Services (CPACS)
Provides a summer camp for low-income elementary, middle, and high school students. Participants will receive academic help and enjoy enrichment activities and fieldtrips.
3510 Shallowford Road NE, Chamblee 30341
770-936-0969
www.icpacs.org

Friends of Refugees
Provides a summer camp for refugee and immigrant 1st – 8th grade students. Participants will receive academic help and enjoy enrichment activities like crafts, music, and games.
P.O. Box 548, Clarkston 30021
404-292-8818
http://friendsofrefugees.com/

International Rescue Committee (IRC)
Provides a summer enrichment camp for refugee high school students who have been in the U.S. 1 month to 3 years. Also provides a summer internship program for refugee high school students who have been in the U.S. 3 to 5 years.
2305 Parklake Drive, Suite 100, Atlanta 30345
404-292-7731
www.rescue.org

New American Pathways
Provides a summer camp for refugee and immigrant students from 1st – 6th grade. Participants will receive academic help and enjoy enrichment activities like computer classes and fieldtrips.
2300 Henderson Mill Road NE, Atlanta 30345
404-299-6217 or 404-622-2235
www.newamericanpathways.org

Scottdale Child Development Center
Provides a summer camp that includes academic, social, and enrichment activities.
479 Warren Avenue, Scottdale 30079
404-294-8362
http://scottdale.org/

YMCA
Provides summer camps for children 5 – 13 years old. Financial assistance available. Go to the website to find local camps.
www.ymcaatlanta.org/summer-camp